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STATE OF MISSOURI)
)
COUNTY OF ST. LOUIS)

IN THE CIRCUIT COURT OF THE COUNTY OF ST. LOUIS STATE OF MISSOURI

MARILYN MARGULIS,

Plaintiff,

v.

PROBITY BROTHERS, LLC,

Serve: Fred Ritzendollar, Registered Agent

1117 S Casa (

1117 S. Casa Grande Ave Springfield, MO 65802 Greene County

and

MATTHEW T. BROWN

Serve: 8817 Pinsley Way Fort Wayne, IN 46835-9119

Allen County

JOHN DOES 1-10,

Defendants.

Cause No.

Division

PROCESS SERVER

PROCESS SERVER

HOLD SERVICE

PETITION FOR BREACH OF TELEPHONE CONSUMER PROTECTION ACT AND BREACH OF MISSOURI MERCHANDISING PRACTICES ACT Chapter 407

PARTIES PLAINTIFF

- 1. Plaintiff is a resident of St. Louis County, Missouri and has residential telephone service at her residence using telephone number (636) 812-2131
- 2. At all times relevant, Plaintiff Marilyn Margulis had telephone service at (636) 812-2131.
- 3. Plaintiff Marilyn Margulis telephone number (636) 812-2131 is and was at all relevant times on the Missouri Do Not Call List.
- 4. Plaintiff Marilyn Margulis telephone number (636) 812-2131 is and was at all relevant times on the National Do Not Call List.

Probity Brothers, LLC - Petition Page 1



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<u>DEFENDANTS</u> Probity Brothers, LLC

- 5. Defendant, Probity Brothers, LLC, is a foreign corporation registered to do business in Missouri and does business at 111 Westport Plaza, Ste #600, St. Louis, MO 63146, doing business as Top Performance Roofing
- 6. Fred Ritzendollar is the Registered Agent of the Defendant corporation Probity Brothers, LLC.
- 7. Defendant, Probity Brothers, LLC, transacts any business in Missouri as contemplated by RSMo. §506.500(1) and this cause of action arises out of such transaction(s).
- 8. Defendant, Probity Brothers, LLC, has committed one or more tortious acts in Missouri as contemplated by RSMo. §506.500(3) and this cause of action arises out of such act(s).

Matthew T. Brown

- 9. Defendant, Matthew T. Brown, is an individual located at 8817 Pinsley Way, Fort Wayne, IN 46835.
- 10. Defendant, Matthew T. Brown, is upon information and belief, a resident of Indiana to be found at 6720 E. State Blvd, Fort Wayne, IN 46815 who is an owner of the Defendant corporation, Probity Brothers, LLC.
- 11. Defendant, Matthew T. Brown, transacts any business in Missouri as contemplated by RSMo. §506.500(1) and this cause of action arises out of such transaction(s).
- 12. Matthew T. Brown knew of and participated in the solicitation calls made by or on behalf of Probity Brothers, LLC or by failure to act, allowed the making of solicitation calls by or on behalf of Probity Brothers, LLC.
- 13. Defendant, Matthew T. Brown, has committed one or more tortious acts in Missouri as contemplated by RSMo. §506.500(3) and this cause of action arises out of such act(s).
- 14. Defendant, Matthew T. Brown, upon information and belief, exercised direction and/or control over Defendant, Probity Brothers, LLC, both generally and specifically with regard to the making of solicitation calls.
- 15. Defendant, Matthew T. Brown is the individual with ultimate authority for, and/or who is responsible for the making of solicitation calls by Probity Brothers, LLC.

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John Does 1-10

16. Defendant, John Does 1-10 will be identified through discovery, but are not presently known.

ACTS OF AGENTS

17. Whenever it is alleged in this Petition that Defendants did any act, it is meant that the Defendants performed, caused to be performed, and/or participated in the act and/or that Defendant's officers, employees, contractors, assigns, successors, predecessors, affiliates, or other agent performed or participated in the act on behalf of, for the benefit of, and/or under the authority of Defendant(s).

COUNT ONE- DAMAGES

COMES NOW Plaintiff, Marilyn Margulis, and for her cause of action against Defendants states as follows:

THE TELEPHONE CONSUMER PROTECTION ACT

- 18. 47 U.S.C. §227 the Telephone Consumer Protection Act (TCPA) and the promulgated thereunder regulations provides in pertinent part 64.12000(c)(2) et seg which states: (c) No person or entity shall initiate any telephone solicitation to: ...(2) A residential telephone subscriber who has registered his or her telephone number on the national do-not-call registry of persons who do not wish to receive telephone solicitations that is maintained by the Federal Government. Such do-not-call registrations must be honored indefinitely,".
- 19. 47 C.F.R § 64.1601(e)(1-2) requires a caller to transmit proper caller identification.
 - (e) Any person or entity that engages in telemarketing, as defined in section 64.1200(f)(10) must transmit caller identification information.
 - (1) For purposes of this paragraph, caller identification information must include either CPN or ANI, and, when available by the telemarketer's carrier, the name of the telemarketer. It shall not be a violation of this paragraph to substitute (for the name and phone number used in, or billed for, making the call) the name of the seller on behalf of which the telemarketing call is placed and the seller's customer service telephone number. The telephone number so provided must permit any individual to make a do-not-call request during regular business hours.
 - (2) Any person or entity that engages in telemarketing is prohibited from blocking the transmission of caller identification information.
- 20. Defendants failed to transmit proper caller identification information and did not fulfill the requirements of 47 C.F.R § 64.1601(e) for this call to Plaintiff's residential telephone line.

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- 21. Under the TCPA, as interpreted by the Federal Communications Commission ("FCC"), a company on who's behalf a telephone solicitation is made bears ultimate responsibility for any violations of the TCPA. *In re DISH Network, LLC*, 28 F.C.C. Rcd. 6574, 6590 (2013)
- 22. Calls placed by a third party on behalf of that company are treated as if the company itself placed the call. *Id*.
- 23. The phone calls at issue in this case were made by and/or for the benefit of Defendants. Because these calls were made by or "on behalf" of Defendant, Defendant bears the responsibility for any violations of the TCPA, even if Defendant did not directly place the calls. Defendant is also responsible for illegal actions of its agents and is also responsible for any illegal actions conducted in the course of any joint venture with any third party

THE MISSOURI NO-CALL LAW

24. Mo. Rev. Stat. § 407.1098.1 provides:

No person or entity shall make or cause to be made any telephone solicitation to the telephone line of any residential subscriber in this state who has given notice to the attorney general, in accordance with rules promulgated pursuant to section 407.1101 of the subscriber's objection to receiving telephone solicitations.

- 25. A "residential subscriber" is defined as, "a person who has subscribed to residential telephone service from a local exchange company or the other persons living or residing with such person." Mo. Rev. Stat. § 407.1095(2)
- 26. A "telephone solicitation" is defined as "any voice communications over a telephone line from a live operator, through the use of ADAD equipment or by other means for the purpose of encouraging the purchase or rental of, or investment in, property, goods or services..." Mo. Rev. Stat. § 407.1095(3).
- 27. Defendants calls to a telephone subscriber on the Missouri Do Not Call List is an unfair practice, because it violates public policy, and because it forced Plaintiff to incur time and expense without any consideration in return. Defendants' practice effectively forced Plaintiff to listen to Defendants' advertising campaign.
- 28. Defendants violated the unfairness predicate of the Act by engaging in an unscrupulous business practice and by violating Missouri statutory public policy, which public policy violations in the aggregate caused substantial injury to hundreds of persons.
- 29. Defendants' actions prevented the Plaintiff's telephone from being used for other purposes during the time Defendant was occupying the Plaintiff's telephone for Defendants' unlawful purpose.

30. Chapter 407.1107 provides for up to \$5,000 in damages for each knowingly violation.

THE MISSOURI TELEMARKETING LAW

31. Mo. Rev. Stat. § 407.1076 provides in pertinent part:

It is an unlawful telemarketing act or practice for any seller or telemarketer to engage in the following conduct:

- (3) Cause the telephone to ring or engage any consumer in telephone conversation repeatedly or continuously in a manner a reasonable consumer would deem to be annoying, abusive or harassing;
- (4) Knowingly and willfully initiate a telemarketing call to a consumer, or transfer or make available to others for telemarketing purposes a consumer's telephone number when that consumer has stated previously that he or she does not wish to receive solicitation calls by or on behalf of the seller unless such request has been rescinded.
- 32. MO Rev. 407.1104 provides in pertinent part:
 - 1. Any person or entity who makes a telephone solicitation to any residential subscriber in this state shall, at the beginning of such solicitation, state clearly the identity of the person or entity initiating the solicitation.
 - 2. No person or entity who makes a telephone solicitation to a residential subscriber in this state shall knowingly use any method to block or otherwise circumvent any subscriber's use of a caller identification service.

CALL ONE

- 33. The Defendants initiated a telephone call for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to Plaintiff's residential telephone line at (636) 812-2131on or about June 23, 2016 at 4:21 pm.
- 34. Placing the call was a violation of 47 U.S.C. §227 the Telephone Consumer Protection Act (TCPA) and the regulations promulgated thereunder 64.12000(c)(2).
- 35. Placing the call violated MO Rev. 407.1098.
- 36. Plaintiff or her representative call requested a copy of the current Do Not Call Policy of Defendant Probity Brothers, LLC and provided Plaintiff's full name and address and a representative of Defendant Probity Brothers, LLC said one would be sent to Plaintiff.
- 37. On June 24, 2017, Defendant sent Plaintiff a copy of their Do Not Call Policy.

- 38. Defendant's acts in this telephone solicitation were willful and/or knowing as those terms are used in 47 U.S.C. 227(c)(5)(c).
- 39. The CallerID transmitted in the call was "875-7403 EXTERNAL CALL".
- 40. The number "875-7403" is not a number assigned to Defendant and is a disconnected telephone number.
- 41. Placing the call violated MO Rev. 407.1104.
- 42. Defendants failed to transmit proper caller identification information and did not fulfill the requirements of 47 C.F.R § 64.1601(e) for this call to Plaintiff's residential telephone line.

CALL TWO

- 43. The Defendants initiated a telephone call for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to Plaintiff's residential telephone line at (636) 812-2131on or about June 23, 2016 at 6:51 pm.
- 44. Placing the call was a violation of 47 U.S.C. §227 the TCPA and the regulations promulgated thereunder 64.12000 et seg.
- 45. Placing the call violated MO Rev. 407.1098.
- 46. The June 23, 2016 call resulted in a violation of 47 C.F.R. 1200(d)(3) and 47 C.F.R. 1200(d)(6) as this call was made in violation of Plaintiff's prior Do Not Call request and Plaintiff was not placed on the Do Not Call list of Defendant.
- 47. Defendants' acts in this telephone solicitation were willful and/or knowing as those terms are used in 47 U.S.C. 227(c)(5)(c).
- 48. The CallerID transmitted in the call was "875-7403 EXTERNAL CALL".
- 49. The number "875-7403" is not a number assigned to Defendant and is a disconnected telephone number.
- 50. Placing the call violated MO Rev. 407.1104.
- 51. Defendants failed to transmit proper caller identification information and did not fulfill the requirements of 47 C.F.R § 64.1601(e) for this call to Plaintiff's residential telephone line.
- 52. Plaintiff has received more than one telephone call from Defendant within a 12 month period.

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CALL THREE

- 53. The Defendants initiated a telephone call for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to Plaintiff's residential telephone line at (636) 812-2131on or about July 27, 2016 at 9:38 am.
- 54. Placing the call was a violation of 47 U.S.C. §227 the TCPA and the regulations promulgated thereunder 64.12000 et seg.
- 55. Placing the call violated MO Rev. 407.1098.
- 56. The July 27, 2016 call resulted in a violation of 47 C.F.R. 1200(d)(3) and 47 C.F.R. 1200(d)(6) as this call was made in violation of Plaintiff's prior Do Not Call request and Plaintiff was not placed on the Do Not Call list of Defendant.
- 57. Defendants' acts in this telephone solicitation were willful and/or knowing as those terms are used in 47 U.S.C. 227(c)(5)(c).
- 58. Plaintiff has received more than one telephone call from Defendant within a 12 month period.

CALL FOUR

- 59. The Defendants initiated a telephone call for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to Plaintiff's residential telephone line at (636) 812-2131on or about July 27, 2016 at 2:25 pm.
- 60. Placing the call was a violation of 47 U.S.C. §227 the TCPA and the regulations promulgated thereunder 64.12000 et seg.
- 61. Placing the call violated MO Rev. 407.1098.
- 62. The July 27, 2016 call resulted in a violation of 47 C.F.R. 1200(d)(3) and 47 C.F.R. 1200(d)(6) as this call was made in violation of Plaintiff's prior Do Not Call request and Plaintiff was not placed on the Do Not Call list of Defendant.
- 63. Defendants' acts in this telephone solicitation were willful and/or knowing as those terms are used in 47 U.S.C. 227(c)(5)(c).
- 64. Plaintiff has received more than one telephone call from Defendant within a 12 month period.

CALL FIVE

65. The Defendants initiated a telephone call for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to Plaintiff's residential telephone line at (636) 812-2131on or about July 27, 2016 at 6:55 pm.

- 66. Placing the call was a violation of 47 U.S.C. §227 the TCPA and the regulations promulgated thereunder 64.12000 et seg.
- 67. Placing the call violated MO Rev. 407.1098.
- 68. The July 27, 2016 call resulted in a violation of 47 C.F.R. 1200(d)(3) and 47 C.F.R. 1200(d)(6) as this call was made in violation of Plaintiff's prior Do Not Call request and Plaintiff was not placed on the Do Not Call list of Defendant.
- 69. Defendants' acts in this telephone solicitation were willful and/or knowing as those terms are used in 47 U.S.C. 227(c)(5)(c).
- 70. Plaintiff has received more than one telephone call from Defendant within a 12 month period.

CALL SIX

- 71. The Defendants initiated a telephone call for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to Plaintiff's residential telephone line at (636) 812-2131on or about July 28, 2016 at 11:43 am.
- 72. Placing the call was a violation of 47 U.S.C. §227 the TCPA and the regulations promulgated thereunder 64.12000 et seg.
- 73. Placing the call violated MO Rev. 407.1098.
- 74. The July 28, 2016 call resulted in a violation of 47 C.F.R. 1200(d)(3) and 47 C.F.R. 1200(d)(6) as this call was made in violation of Plaintiff's prior Do Not Call request and Plaintiff was not placed on the Do Not Call list of Defendant.
- 75. Defendants' acts in this telephone solicitation were willful and/or knowing as those terms are used in 47 U.S.C. 227(c)(5)(c).
- 76. A copy of the current Written Do Not Call Policy as required under the TCPA of Defendant was not sent within 30 days of the request of Plaintiff resulting in a violation of 47 C.F.R. 64.1200(d)(1).
- 77. Plaintiff has received more than one telephone call from Defendant within a 12 month period.

CALL SEVEN

78. The Defendants initiated a telephone call for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to Plaintiff's residential telephone line at (636) 812-2131on or about July 28, 2016 at 4:59 pm.

- 79. Placing the call was a violation of 47 U.S.C. §227 the TCPA and the regulations promulgated thereunder 64.12000 et seg.
- 80. Placing the call violated MO Rev. 407.1098.
- 81. The July 28, 2016 call resulted in a violation of 47 C.F.R. 1200(d)(3) and 47 C.F.R. 1200(d)(6) as this call was made in violation of Plaintiff's prior Do Not Call request and Plaintiff was not placed on the Do Not Call list of Defendant.
- 82. Defendants' acts in this telephone solicitation were willful and/or knowing as those terms are used in 47 U.S.C. 227(c)(5)(c).
- 83. Plaintiff has received more than one telephone call from Defendant within a 12 month period.

CALL EIGHT

- 84. The Defendants initiated a telephone call for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to Plaintiff's residential telephone line at (636) 812-2131on or about July 29, 2016 at 4:33 pm.
- 85. Placing the call was a violation of 47 U.S.C. §227 the TCPA and the regulations promulgated thereunder 64.12000 et seg.
- 86. Placing the call violated MO Rev. 407.1098.
- 87. The July 29, 2016 call resulted in a violation of 47 C.F.R. 1200(d)(3) and 47 C.F.R. 1200(d)(6) as this call was made in violation of Plaintiff's prior Do Not Call request and Plaintiff was not placed on the Do Not Call list of Defendant.
- 88. Defendants' acts in this telephone solicitation were willful and/or knowing as those terms are used in 47 U.S.C. 227(c)(5)(c).
- 89. Plaintiff has received more than one telephone call from Defendant within a 12 month period.

CALL NINE

- 90. The Defendants initiated a telephone call for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to Plaintiff's residential telephone line at (636) 812-2131on or about July 30, 2016 at 10:53 am.
- 91. Placing the call was a violation of 47 U.S.C. §227 the TCPA and the regulations promulgated thereunder 64.12000 et seg.
- 92. Placing the call violated MO Rev. 407.1098.

- 93. The July 30, 2016 call resulted in a violation of 47 C.F.R. 1200(d)(3) and 47 C.F.R. 1200(d)(6) as this call was made in violation of Plaintiff's prior Do Not Call request and Plaintiff was not placed on the Do Not Call list of Defendant.
- 94. Defendants' acts in this telephone solicitation were willful and/or knowing as those terms are used in 47 U.S.C. 227(c)(5)(c).
- 95. Plaintiff has received more than one telephone call from Defendant within a 12 month period.

CALL TEN

- 96. The Defendants initiated a telephone call for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to Plaintiff's residential telephone line at (636) 812-2131on or about August 1, 2016 at 11:45 am.
- 97. Placing the call was a violation of 47 U.S.C. §227 the TCPA and the regulations promulgated thereunder 64.12000 et seg.
- 98. Placing the call violated MO Rev. 407.1098.
- 99. The August 1, 2016 call resulted in a violation of 47 C.F.R. 1200(d)(3) and 47 C.F.R. 1200(d)(6) as this call was made in violation of Plaintiff's prior Do Not Call request and Plaintiff was not placed on the Do Not Call list of Defendant.
- 100. Defendants' acts in this telephone solicitation were willful and/or knowing as those terms are used in 47 U.S.C. 227(c)(5)(c).
- 101. Plaintiff has received more than one telephone call from Defendant within a 12 month period.

CALL ELEVEN

- 102. The Defendants initiated a telephone call for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to Plaintiff's residential telephone line at (636) 812-2131on or about August 2, 2016 at 9:34 am.
- 103. Placing the call was a violation of 47 U.S.C. §227 the TCPA and the regulations promulgated thereunder 64.12000 et seg.
- 104. Placing the call violated MO Rev. 407.1098.
- 105. The August 2, 2016 call resulted in a violation of 47 C.F.R. 1200(d)(3) and 47 C.F.R. 1200(d)(6) as this call was made in violation of Plaintiff's prior Do Not Call request and Plaintiff was not placed on the Do Not Call list of Defendant.

- 106. Defendants' acts in this telephone solicitation were willful and/or knowing as those terms are used in 47 U.S.C. 227(c)(5)(c).
- 107. Plaintiff has received more than one telephone call from Defendant within a 12 month period.

CALL TWELVE

- 108. The Defendants initiated a telephone call for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to Plaintiff's residential telephone line at (636) 812-2131on or about August 2, 2016 at 5:28 pm.
- 109. Placing the call was a violation of 47 U.S.C. §227 the TCPA and the regulations promulgated thereunder 64.12000 et seg.
- 110. Placing the call violated MO Rev. 407.1098.
- 111. The August 2, 2016 call resulted in a violation of 47 C.F.R. 1200(d)(3) and 47 C.F.R. 1200(d)(6) as this call was made in violation of Plaintiff's prior Do Not Call request and Plaintiff was not placed on the Do Not Call list of Defendant.
- 112. Defendants' acts in this telephone solicitation were willful and/or knowing as those terms are used in 47 U.S.C. 227(c)(5)(c).
- 113. Plaintiff has received more than one telephone call from Defendant within a 12 month period.

CALL THIRTEEN

- 114. The Defendants initiated a telephone call for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to Plaintiff's residential telephone line at (636) 812-2131on or about August 3, 2016 at 3:13 pm.
- 115. Placing the call was a violation of 47 U.S.C. §227 the TCPA and the regulations promulgated thereunder 64.12000 et seg.
- 116. Placing the call violated MO Rev. 407.1098.
- 117. The August 3, 2016 call resulted in a violation of 47 C.F.R. 1200(d)(3) and 47 C.F.R. 1200(d)(6) as this call was made in violation of Plaintiff's prior Do Not Call request and Plaintiff was not placed on the Do Not Call list of Defendant.
- 118. Defendants' acts in this telephone solicitation were willful and/or knowing as those terms are used in 47 U.S.C. 227(c)(5)(c).
- 119. Plaintiff has received more than one telephone call from Defendant within a 12 month period.

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CALL FOURTEEN

- 120. The Defendants initiated a telephone call for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to Plaintiff's residential telephone line at (636) 812-2131on or about August 3, 2016 at 3:47 pm.
- 121. Placing the call was a violation of 47 U.S.C. §227 the TCPA and the regulations promulgated thereunder 64.12000 et seg.
- 122. Placing the call violated MO Rev. 407.1098.
- 123. The August 3, 2016 call resulted in a violation of 47 C.F.R. 1200(d)(3) and 47 C.F.R. 1200(d)(6) as this call was made in violation of Plaintiff's prior Do Not Call request and Plaintiff was not placed on the Do Not Call list of Defendant.
- 124. Defendants' acts in this telephone solicitation were willful and/or knowing as those terms are used in 47 U.S.C. 227(c)(5)(c).
- 125. Plaintiff has received more than one telephone call from Defendant within a 12 month period.

CALL FIFTEEN

- 126. The Defendants initiated a telephone call for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, to Plaintiff's residential telephone line at (636) 812-2131on or about September 26, 2016 at 6:36 pm.
- 127. Placing the call was a violation of 47 U.S.C. §227 the TCPA and the regulations promulgated thereunder 64.12000 et seg.
- 128. Placing the call violated MO Rev. 407.1098.
- 129. The September 26, 2016 call resulted in a violation of 47 C.F.R. 1200(d)(3) and 47 C.F.R. 1200(d)(6) as this call was made in violation of Plaintiff's prior Do Not Call request and Plaintiff was not placed on the Do Not Call list of Defendant.
- 130. Defendants' acts in this telephone solicitation were willful and/or knowing as those terms are used in 47 U.S.C. 227(c)(5)(c).
- 131. Plaintiff has received more than one telephone call from Defendant within a 12 month period.

VIOLATIONS OF THE TCPA AND REGULATIONS

- 132. That the telephone calls to Plaintiff made by Defendant constituted 15 violation(s) of the Federal Telephone Consumer Protection Act §227 and following and the regulations promulgated thereunder FCC (which amended Title II of the Communications Act of 1934, 47 U.S.C. §201 et seq.) which provide for \$500 statutory damages for each violation.
- 133. The TCPA and regulations also provide for tripling of the statutory damages for each violation if the Court finds that the defendant willfully or knowingly violated the statute or the regulations prescribed.

VIOLATIONS OF MISSOURI CHAPTER 407

- 134. Placing the calls violated MO Rev. 407.1104, which provide damages in the amount of up to \$5,000 per violation.
- 135. Placing the calls violated MO Rev. 407.1076, which provide damages in the amount of up to \$5,000 per violation.
- 136. Placing the calls violated MO Rev. 407.1098, which provide damages in the amount of up to \$5,000 per violation.

COUNT TWO Injunctive Relief

- 137. Count one is restated as if set forth herein.
- 138. As provided by 47 U.S.C. §227(b)(3)(A) Defendants or their agent(s) should be permanently enjoined from violating the provisions of the TCPA.

WHEREFORE, Plaintiff, prays judgment against Defendants in the amount of \$75,000 (fifteen (15) violations x \$5,000) for violations of MO Rev. 407 and \$22,5000 (fifteen (15) violations x \$1,500) for violations of the TCPA as provided by 47 U.S.C. 227 for total damages of \$97,500, that Defendants be enjoined from making telephone calls in violation of the Missouri statutes and TCPA, plus Court costs and for such other and further relief as this Court deem proper.

/s/ Max G. Margulis Max G. Margulis, #24325 MARGULIS LAW GROUP 28 Old Belle Monte Rd. Chesterfield, MO 63017

P: (636) 536-7022 - Residential

F: (636) 536-6652 - Residential

E-Mail: MaxMargulis@MargulisLaw.com

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In the	
CIRCUIT	COURT
Of St. Louis	County, Missouri

SSOUR

Γ For File Stamp Only

MARILYN MARGULIS	March 13, 2017		
Plaintiff/Petitioner	Date		
vs.	Case Number		
PROBITY BROTHERS, LLC			
Defendant/Respondent	Division	L	ل
MATTHEW T. BROWN & JOHN DOES 1-10			

REQUEST FOR APPOINTMENT OF PROCESS SERVER

Comes now Max G. Margulis, Attorne	y for Plaintiff	, pursuant
Rec	questing Party	
	wn risk requests the appointment of the	
	City Serves, LLC 334 East Kearney, Ste 110	
Name of Process Server	Address	Telephone
Springfield, MO 65803	P: 877-750-1310 Address or in the Alternative	Telephone
Name of Process Server	Address of in the Alternative	leaptre
Name of Process Server	Address or in the Alternative	Telephone
named parties. This appointment as to carry a concealed weapon in the p	rve the summons and petition in this cau special process server does not include to performance thereof.	
SERVE: PROBITY BROTHERS, LLC Fred Ritzendollar, Reg. Agent	SERVE:	
Name 1117 S. Casa Grande Ave	Name	
Address Springfield, MO 65802	Address	
City/State/Zip Greene County	City/State/Zip	
SERVE:	SERVE:	
Name	Name	
Address	Address	Marine B. Mally shorts, the Administrator Asy (MARAMA)
City/State/Zip	City/State/Zip	
Appointed as requested: JOAN M. GILMER, Circuit Clerk	May Mang Attorney/Plaintiff/Petitioner Max G. Marguis	ules' 2432
By Deputy Clerk	Bar No 28 Old Belle Monte Rd. Address (636) 536-7022 Residential	
Date		Nargulislaw.com No.
CCADMed Boy 02/06 WHITE Ello	VELLOW Special Process Server	

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In the **CIRCUIT COURT** Of St. Louis County, Missouri



For File Stamp Only

MARILYN MARGULIS	March 13, 2017		
Plaintiff/Petitioner	Date	_	
vs.	Case Number	_	
PROBITY BROTHERS, LLC			
Defendant/Respondent	Division	L	۲
MATTHEW T. BROWN & JOHN DOES 1-10			

REQUEST FOR APPOINTMENT OF PROCESS SERVER

Comes now Max G. Margulis, Attorney for	r Plaintiff	_, pursuant
Requestir	ing Party	•
to Local Rule 28, and at his/her/its own r	risk requests the appointment of the Circ	uit Clerk of
	ative Services, PO Box 12555, Fort Wayne I	
142110 011 100000 001101	Address	Telephone
	-7838, 206-750-1500	<u>+</u>
Name of Process Server	Address or in the Alternative	Telephone
Name of Process Server	Address or in the Alternative	Telephone
	the summons and petition in this cause or cial process server does not include the au ormance thereof.	
SERVE: MATTHEW T. BROWN	SERVE:	
Name 8817 Pinsley Way	Name	
Address Fort Wayne, IN 46835-9119	Address	
City/State/Zip Allen County	City/State/Zip	
SERVE:	SERVE:	
Name	Name	***************************************
Address	Address	
City/State/Zip	City/State/Zip	
Appointed as requested:	m y m 1	/
JOAN M. GILMER, Circuit Clerk	Mx H. Marque. Attorney/Plaintiff/Petitioner Max G. Marquis	24325
Ву	Bar No 28 Old Belle Monte Rd. Chest	terfield, MO 63017
Deputy Clerk	Address (636) 536-7022 Residential	(636) 536- 6652 Resident
Date	Phone No. MaxMargulis@Margulis	slaw.com No.
CCADM62 Rev. 03/06 WHITE – File		NK - Attornev/Petitioner

Case: 4:17-cv-01355-JMB Doc. #: 1-1 Filed: 04/19/17 Page: 16 of 24 PageID #: 20



IN THE 21ST JUDICIAL CIRCUIT COURT, ST. LOUIS COUNTY, MISSOURI

- Miccoln		- 1
Judge or Division:	Case Number: 17SL-CC00935	
MICHAEL T JAMISON		
Plaintiff/Petitioner:	Plaintiff's/Petitioner's Attorney/Address:	
MARILYN MARGULIS	MAX GEORGE MARGULIS	
	28 OLD BELLE MONTE ROAD	
vs.	CHESTERFIELD, MO 63017	
Defendant/Respondent:	Court Address:	
PROBITY BROTHERS, LLC	ST LOUIS COUNTY COURT BUILDING	
Nature of Suit:	105 SOUTH CENTRAL AVENUE	
CC Injunction	CLAYTON, MO 63105	(Date File Stamp)
Summons for Person	nal Service Outside the State of Misso	uri
	voont Attachment Action)	

(Except Attachment Action) The State of Missouri to: MATTHEW T. BROWN 8817 PINSLEY WAY FORT WAYNE, IN 46835-9119 You are summoned to appear before this court and to file your pleading to the petition, copy of which is COURT SEAL OF attached, and to serve a copy of your pleading upon the attorney for the Plaintiff/Petitioner at the above address all within 30 days after service of this summons upon you, exclusive of the day of service. If you fail to file your pleading, judgment by default will be taken against you for the relief demanded in this action. SPECIAL NEEDS: If you have special needs addressed by the Americans With Disabilities Act, please notify the Office of the Circuit Clerk at 314-615-8029, FAX 314-615-8739 or TTY at 314-615-4567, at least three business days in advance of the court proceeding. ST. LOUIS COUNTY 14-MAR-2017 Date Further Information: Officer's or Server's Affidavit of Service I certify that: 1. I am authorized to serve process in civil actions within the state or territory where the above summons was served. My official title is of ____County, ____ I have served the above summons by: (check one) delivering a copy of the summons and a copy of the petition to the Defendant/Respondent. leaving a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with , a person of the Defendant's/Respondent's family over the age of 15 years. (for service on a corporation) delivering a copy of the summons and a copy of the petition to (title). other (describe) (address) Served at _____ (state), on _____(date) at ____ Printed Name of Sheriff or Server Signature of Sheriff or Server (day) Subscribed and Sworn To me before this _____ (month) (year) the judge of the court of which affiant is an officer. authorized to administer oaths in the state in which the affiant served the above summons. (Seal) (use for out-of-state officer) authorized to administer oaths. (use for court-appointed server) Signature and Title Service Fees, if applicable Summons Non Est miles @ \$ _____ per mile) Mileage Total

See the following page for directions to clerk and to officer making return on service of summons.

Directions to Clerk

Personal service outside the State of Missouri is permitted only upon certain conditions set forth in Rule 54. The clerk should insert in the summons the names of only the Defendant/Respondent or Defendants/Respondents who are to be personally served by the officer to whom the summons is delivered. The summons should be signed by the clerk or deputy clerk under the seal of the court and a copy of the summons and a copy of the petition for each Defendant/Respondent should be mailed along with the original summons to the officer who is to make service. The copy of the summons may be a carbon or other copy and should be signed and sealed in the same manner as the original but it is unnecessary to certify that the copy is a true copy. The copy of the motion may be a carbon or other copy and should be securely attached to the copy of the summons but need not be certified a true copy. If the Plaintiff's/Petitioner has no attorney, the Plaintiff's/Petitioner's address and telephone number should be stated in the appropriate square on the summons. This form is not for use in attachment actions. (See Rule 54.06, 54.07 and 54.14)

Directions to Officer Making Return on Service of Summons

A copy of the summons and a copy of the motion must be served on each Defendant/Respondent. If any Defendant/Respondent refuses to receive the copy of the summons and motion when offered, the return shall be prepared accordingly so as to show the offer of the officer to deliver the summons and motion and the Defendant's/Respondent's refusal to receive the same.

Service shall be made: (1) On Individual. On an individual, including an infant or incompetent person not having a legally appointed guardian, by delivering a copy of the summons and motion to the individual personally or by leaving a copy of the summons and motion at the individual's dwelling house or usual place of abode with some person of the family over 15 years of age, or by delivering a copy of the summons and petition to an agent authorized by appointment or required by law to receive service of process; (2) On Guardian. On an infant or incompetent person who has a legally appointed guardian, by delivering a copy of the summons and motion to the guardian personally; (3) On Corporation, Partnership or Other Unincorporated Association. On a corporation, partnership or unincorporated association, by delivering a copy of the summons and motion to an officer, partner, or managing or general agent, or by leaving the copies at any business office of the Defendant/Respondent with the person having charge thereof or by delivering copies to its registered agent or to any other agent authorized by appointment or required by law to receive service of process; (4) On Public or Quasi-Public Corporation or Body. Upon a public, municipal, governmental or quasi-public corporation or body in the case of a county, to the mayor or city clerk or city attorney in the case of a city, to the chief executive officer in the case of any public, municipal, governmental, or quasi-public corporation or body or to any person otherwise lawfully so designated.

Service may be made by an officer or deputy authorized by law to serve process in civil actions within the state or territory where such service is made.

Service may be made in any state or territory of the United States. If served in a territory, substitute the word "territory" for the word "state."

The office making the service must swear an affidavit before the clerk, deputy clerk, or judge of the court of which the person is an officer or other person authorized to administer oaths. This affidavit must state the time, place, and manner of service, the official character of the affiant, and the affiant's authority to serve process in civil actions within the state or territory where service is made.

Service must not be made less than ten days nor more than 30 days from the date the Defendant/Respondent is to appear in court. The return should be made promptly and in any event so that it will reach the Missouri Court within 30 days after service.

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THE CIRCUIT COURT OF ST. LOUIS COUNTY, MISSOURI

Twenty First Judicial Circuit

NOTICE OF ALTERNATIVE DISPUTE RESOLUTION SERVICES

Purpose of Notice

As a party to a lawsuit in this court, you have the right to have a judge or jury decide your case. However, most lawsuits are settled by the parties before a trial takes place. This is often true even when the parties initially believe that settlement is not possible. A settlement reduces the expense and inconvenience of litigation. It also eliminates any uncertainty about the results of a trial.

Alternative dispute resolution services and procedures are available that may help the parties settle their lawsuit faster and at less cost. Often such services are most effective in reducing costs if used early in the course of a lawsuit. Your attorney can aid you in deciding whether and when such services would be helpful in your case.

Your Rights and Obligations in Court Are Not Affected By This Notice

You may decide to use an alternative dispute resolution procedure if the other parties to your case agree to do so. In some circumstances, a judge of this court may refer your case to an alternative dispute resolution procedure described below. These procedures are not a substitute for the services of a lawyer and consultation with a lawyer is recommended. Because you are a party to a lawsuit, you have obligations and deadlines which must be followed whether you use an alternative dispute resolution procedure or not. IF YOU HAVE BEEN SERVED WITH A PETITION, YOU MUST FILE A RESPONSE ON TIME TO AVOID THE RISK OF DEFAULT JUDGMENT, WHETHER OR NOT YOU CHOOSE TO PURSUE AN ALTERNATIVE DISPUTE RESOLUTION PROCEDURE.

Alternative Dispute Resolution Procedures

There are several procedures designed to help parties settle lawsuits. Most of these procedures involve the services of a neutral third party, often referred to as the "neutral," who is trained in dispute resolution and is not partial to any party. The services are provided by individuals and organizations who may charge a fee for this help. Some of the recognized alternative dispute resolutions procedures are:

- (1) <u>Advisory Arbitration:</u> A procedure in which a neutral person or persons (typically one person or a panel of three persons) hears both sides and decides the case. The arbitrator's decision is not binding and simply serves to guide the parties in trying to settle their lawsuit. An arbitration is typically less formal than a trial, is usually shorter, and may be conducted in a private setting at a time mutually agreeable to the parties. The parties, by agreement, may select the arbitrator(s) and determine the rules under which the arbitration will be conducted.
- (2) <u>Mediation:</u> A process in which a neutral third party facilitates communication between the parties to promote settlement. An effective mediator may offer solutions that have not been considered by the parties or their lawyers. A mediator may not impose his or her own judgment on the issues for that of the parties.

- (3) <u>Early Neutral Evaluation ("ENE"):</u> A process designed to bring the parties to the litigation and their counsel together in the early pretrial period to present case summaries before and receive a non-binding assessment from an experienced neutral evaluator. The objective is to promote early and meaningful communication concerning disputes, enabling parties to plan their cases effectively and assess realistically the relative strengths and weaknesses of their positions. While this confidential environment provides an opportunity to negotiate a resolution, immediate settlement is not the primary purpose of this process.
- (4) Mini-Trial: A process in which each party and their counsel present their case before a selected representative for each party and a neutral third party, to define the issues and develop a basis for realistic settlement negotiations. The neutral third party may issue an advisory opinion regarding the merits of the case. The advisory opinion is not binding.
- (5) Summary Jury Trial: A summary jury trial is a non binding, informal settlement process in which jurors hear abbreviated case presentations. A judge or neutral presides over the hearing, but there are no witnesses and the rules of evidence are relaxed. After the "trial", the jurors retire to deliberate and then deliver an advisory verdict. The verdict then becomes the starting point for settlement negotiations among the parties.

Selecting an Alternative Dispute Resolution Procedure and a Neutral

If the parties agree to use an alternative dispute resolution procedure, they must decide what type of procedure to use and the identity of the neutral. As a public service, the St. Louis County Circuit Clerk maintains a list of persons who are available to serve as neutrals. The list contains the names of individuals who have met qualifications established by the Missouri Supreme Court and have asked to be on the list. The Circuit Clerk also has Neutral Qualifications Forms on file. These forms have been submitted by the neutrals on the list and provide information on their background and expertise. They also indicate the types of alternative dispute resolution services each neutral provides.

A copy of the list may be obtained by request in person and in writing to: Circuit Clerk, Office of Dispute Resolution Services, 7900 Carondelet Avenue, 5th Floor, Clayton, Missouri 63105. The Neutral Qualifications Forms will also be made available for inspection upon request to the Circuit Clerk.

The List and Neutral Qualification Forms are provided only as a convenience to the parties in selecting a neutral. The court cannot advise you on legal matters and can only provide you with the List and Forms. You should ask your lawyer for further information.



IN THE 21ST JUDICIAL CIRCUIT COURT, ST. LOUIS COUNTY, MISSOURI

Judge or Division: Case Number: 17SL-CC00935 MICHAEL T JAMISON Plaintiff's/Petitioner's Attorney/Address MARILYN MARGULIS MAX GEORGE MARGULIS
Plaintiff/Petitioner: Plaintiff's/Petitioner's Attorney/Address
MAN OF OR CE MARCHER
MARILYN MARGULIS MAX GEORGE MARGULIS
28 OLD BELLE MONTE ROAD
vs. CHESTERFIELD, MO 63017
Defendant/Respondent: Court Address:
PROBITY BROTHERS, LLC ST LOUIS COUNTY COURT BUILDING
Nature of Suit: 105 SOUTH CENTRAL AVENUE
CC Injunction CLAYTON, MO 63105

Summons in Civil Case

The State of Missouri to: PROBITY BROTHERS, LLC

FRED RITZENDOLLAR, REG AGENT 1117 S. CASA GRANDE AVE SPRINGFIELD, MO 65802

COURT SEAL OF



ST. LOUIS COUNTY

You are summoned to appear before this court and to file your pleading to the petition, a copy of which is attached, and to serve a copy of your pleading upon the attorney for Plaintiff/Petitioner at the above address all within 30 days after receiving this summons, exclusive of the day of service. If you fail to file your pleading, judgment by default may be taken against you for the relief demanded in the petition.

SPECIAL NEEDS: If you have special needs addressed by the Americans With Disabilities Act, please notify the Office of the Circuit Clerk at 314-615-8029, FAX 314-615-8739 or TTY at 314-615-4567, at least three business days in advance of the court proceeding.

14-MAR-2017

Date

Further Information: LNG

Sheriff's or Server's Return	Sheriff'	s or	Server's	Return
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Note to serving officer: Summons should be returned to the court within thirty days after the date of issue. I certify that I have served the above summons by: (check one) delivering a copy of the summons and a copy of the petition to the Defendant/Respondent. leaving a copy of the summons and a copy of the petition at the dwelling place or usual abode of the Defendant/Respondent with a person of the Defendant's/Respondent's family over the age of 15 years. (for service on a corporation) delivering a copy of the summons and a copy of the petition to _____(name) _____ (title). other _ (address) Served at _____ (County/City of St. Louis), MO, on _____ (date) at _____ (time). Signature of Sheriff or Server Printed Name of Sheriff or Server Must be sworn before a notary public if not served by an authorized officer: Subscribed and sworn to before me on (Seal) My commission expires: Notary Public Sheriff's Fees, if applicable Summons Non Est Sheriff's Deputy Salary Supplemental Surcharge _____ (_____ miles @ \$._____ per mile) Mileage Total A copy of the summons and a copy of the petition must be served on each Defendant/Respondent. For methods of service on all classes of

suits, see Supreme Court Rule 54.

Case: 4:17-cv-01355-JMB Doc. #: 1-1 Filed: 04/19/17 Page: 21 of 24 PageID #: 25

THE CIRCUIT COURT OF ST. LOUIS COUNTY, MISSOURI

Twenty First Judicial Circuit

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CCADM73

- (3) <u>Early Neutral Evaluation ("ENE"):</u> A process designed to bring the parties to the litigation and their counsel together in the early pretrial period to present case summaries before and receive a non-binding assessment from an experienced neutral evaluator. The objective is to promote early and meaningful communication concerning disputes, enabling parties to plan their cases effectively and assess realistically the relative strengths and weaknesses of their positions. While this confidential environment provides an opportunity to negotiate a resolution, immediate settlement is not the primary purpose of this process.
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- (5) Summary Jury Trial: A summary jury trial is a non binding, informal settlement process in which jurors hear abbreviated case presentations. A judge or neutral presides over the hearing, but there are no witnesses and the rules of evidence are relaxed. After the "trial", the jurors retire to deliberate and then deliver an advisory verdict. The verdict then becomes the starting point for settlement negotiations among the parties.

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LIFELINE INVESTIGATIVE SERVICES PO Box #12555 Fort Wayne, IN 46863 260-373-0500



Invoice

Date	Invoice #
3/31/2017	1702-1376

Bi	11	Т	o

MAX MARGULIS 28 OLD BELLE MONTE ROAD CHESTERFIELD, MO 63017 636-536-7022

P.O. No.	Terms
17SL-CC00935	

Serviced	item	Description	Qty	Amount
3/22/2017	PRO1	PROCESS SERVICE FEES MATTHEW BROWN SUBSERVED TO DAUGHTER REBECCA BROWN AT 11:49 AM.	1	50.00

Thank you for your business! FED ID#35-2141532		
	Balance Due	\$50.00
	1	





IN THE 21ST JUDICIAL CIRCUIT COURT, ST. LOUIS COUNTY, MISSOURI

Weecs)		
Judge or Division: MICHAEL T JAMISON	Case Number: 17SL-CC00935	
Plaintiff/Petitioner: MARILYN MARGULIS vs.	Plaintiff's/Petitioner's Attorney/Address: MAX GEORGE MARGULIS 28 OLD BELLE MONTE ROAD CHESTERFIELD, MO 63017	
Defendant/Respondent:		
PROBITY BROTHERS, LLC	Court Address: ST LOUIS COUNTY COURT BUILDING	
Nature of Suit:	105 SOUTH CENTRAL AVENUE	
CC Injunction	CLAYTON, MO 63105	(Date File Stamp)
	al Service Outside the State of Misson cept Attachment Action)	
The State of Missouri to: MATTHEW T. BROWN		
8817 PINSLEY WAY FORT WAYNE, IN 46835-9119 You are summoned to	appear before this court and to file your pleading to the p	petition copy of which is
attached, and to serve a co address all within 30 days file your pleading, judgmo SPECIAL NEEDS: If	opy of your pleading upon the attorney for the Plaintiff/Pe after service of this summons upon you, exclusive of the d ent by default will be taken against you for the relief dema you have special needs addressed by the Americans With uit Clerk at 314-615-8029, FAX 314-615-8739 or TTY at 3	etitioner at the above lay of service. If you fail to nded in this action. Disabilities Act. please
ST. LOUIS COUNTY		n
<u>14-MAR-2017</u>	Jan 15	Silvey
Date	Clerk	
Further Information: LNG	<i>\rightarrow\rightarro</i>	
	s or Server's Affidavit of Service	
I certify that: 1. I am authorized to serve process in civil actions wit 2. My official title is	hin the state or territory where the above summons was serve	d. ✓ (state).
3. I have served the above summons by: (check one)		
delivering a copy of the summons and a copy	y of the petition to the Defendant/Respondent.	
leaving a copy of the summons and a copy o	f the petition at the dwelling place or usual abode of the Defe	ndant/Respondent with
Rebecca Brown, a	person of the Defendant's/Respondent's family over the age	of 15 years.
(for service on a corporation) delivering a co	py of the summons and a copy of the petition to	
other (describe) DALLEL TOO 1	(name)	(title).
Served at 880 PWSKY WAY	THE WAYNE	(-11-)
in Alkan County, W		(address) (time).
Steve Grenter		(unic).
Printed Name of Sheriff or Server	Signature of Sheriff or Server	
Subscribed and Sworn To I am: (check one) the	me before this 31 (day) 3 (month e clerk of the court of which affiant is an officer.	(year)
the	e judge of the court of which affiant is an officer.	
(Seal) au	thorized to administer oaths in the state in which the affiant s	erved the above summons.
`	se for out-of-state officer)	
∠ au	thorized to administer oaths. (use for court-appointed server)	
	Vally Cup	Marine Street House Street Str
Courties Teas if and is all	Signature and Title	A. GERBER
Service Fees, if applicable Summons \$		Public- Seal
Non Est \$	State	of Indiana
Mileage \$ (miles @ \$ per mile) My Commission	Expires Aug 7, 2021
Total \$	por miro)	
Con the fall water and fault and	ns to clerk and to officer making return on service of summons.	